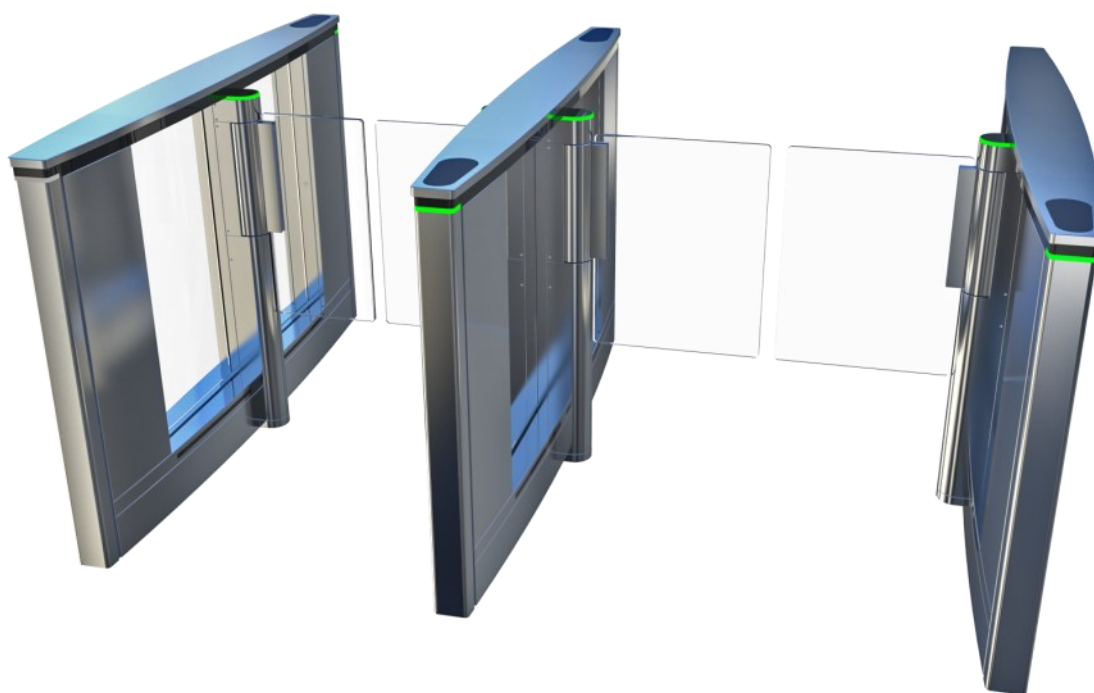
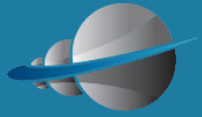


**Evolve Security Products Limited**

## **PEDESTRIAN ENTRANCE CONTROL**

**Warranty Teams & Conditions**





## Warranty Terms & Conditions

Goods supplied by Evolve Security Products (ESP) are guaranteed by the manufacturers for a period of one year, from the date the manufacturers despatch the goods, against any manufacturing fault or defective materials. This ESP warranty does not affect the statutory rights of the owner of the goods and is in addition to any other remedies which may have been undertaken under the contract of sale.

The equipment specified in this quotation is covered by the manufacturer's warranty against factory defective parts, on a back to base basis, excluding any vandalism and physical damage. All parts will be covered by the manufacturer provided installation, planned and reactive callouts are carried out by a manufacture trained personnel working in accordance with manufactures specifications.

Warranty date begins when the equipment is despatched by the manufacturer or from the date the equipment is registered via our QR registration system.

### **The manufacturer's liability under this warranty is limited to:**

The replacement of parts which in the opinion of the manufacturer or his representative are defective or their repair by an approved dealer free of charge (parts only); it is hereby specified that this repair or replacement can be carried out with new or reconditioned units, as may be reasonable in the circumstances.

### **This warranty is invalid, and the manufacturer is not liable if:**

- Any repair to the goods has been carried out by a person other than an approved dealer.
- Periodical maintenance, as specified in this warranty and maintenance sheet's, has not been carried out by approved Agents at the intervals specified.
- The first service should be carried out at the time of installation, and then every three to six months depending on usage.

### **Warranty can cease if the goods has been adversely affected by one or more of the following events:**

- Parts or accessories which have not been formally approved by the manufacturer have been fitted to the equipment.
- Modifications or alterations have been carried out which neither have been provided nor authorized by the manufacturer or which have been carried out without complying with the technical instructions specified by the manufacturer.
- The goods have been abused.

### **Furthermore, the manufacturer's warranty does not cover:**

- Routine maintenance, periodical checks, and adjustments as well as normal consumable items such as oil, drive belts, etc.
- The replacement of parts subject to normal wear and tear (drive belts, clutch, contactors etc.) considering the usage of the unit.
- Damage by natural elements (e.g., hailstorms, floods).
- Damage resulting from accidents.
- Repairs carried out under this warranty do not extend the period of its validity.
- Parts removed for replacement under the warranty become the property of the manufacturer or its agent.
- Post and packing of parts to or from the owner.
- Labour costs.

### **Extended Warranty**

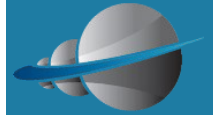
Extended warranty may be purchased as part of the initial sale or up to twelve-months after provided the equipment has been serviced and maintain at the correct intervals and by trained personal.

## Warranty Terms & Conditions

### Equipment warranty registration:

Installation, planned and reactive service **MUST** only be performed out by manufacturer trained technicians. For your warranty to be valid it must be:-

- Registered with us via the QR registration system, within 30 days of installation.
- Installed by manufacturer or distributor trained personnel.
- You'll need to supply a copy of the Site Acceptance and Commissioning Test (SCAT) checklist.
- Serviced and maintained by manufacturer or distributor trained personnel and recorded via the QR registration system.
- Maintained to manufacturer specification and intervals.



Warranty T&C

# HOW TO CONTACT US



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