

<b>CUSTOMER INFORMATION</b>			
<b>RMA No:</b>	RMA0000	<b>Date</b>	
<b>Company Name:</b>		<b>Email Address:</b>	
<b>Contact Name:</b>		<b>Customer P/O</b>	
<b>Telephone No.</b>		<b>Opening times</b>	
<b>Invoice Address:</b>		<b>Despatch Address:</b>	
<b>EQUIPMENT INFORMATION</b>			
<b>Equipment model:</b>		<b>Date of supply</b>	
<b>Equipment Serial No:</b>		<b>Name of supplier:</b>	
<b>ITEM part No.</b>		<b>Supplier invoice No:</b>	
<b>ITEM serial no.</b>		<b>ITEM description</b>	
<b>REASON FOR RETURN</b>			

On receipt of the RMA Number please promptly return the faulty item and any packaging materials securely packed and carriage paid to WSL for examination. WSL will investigate your return and will report any conclusions made as soon as possible bearing in mind the product may have to be returned to a manufacturer's facility for failure analysis in China.

Should the failure be attributed to customer error WSL reserves the right to re-invoice the product, charge for any repair requested and charge for any carriage costs. WSL Standard Terms & Conditions apply.

\*\*Please note that this RMA will expire 30 days after the issued date. If the items on this RMA are not returned within the said 30-day period this RMA will automatically be cancelled and you will need to resubmit your request for RMA.

**Section 2 (Part 1) – For WSL Use Only.**

<b>Date received</b>		<b>Inspected by</b>			
<b>Approved</b>		<b>Date</b>			
<b>Work carried out.</b>					